

United States Postal Service®

# INDUSTRY ALERT

October 24, 2023

## Scheduled Commercial System Release – October 25, 2023

On *Wednesday, October 25, 2023*, the United States Postal Service will perform maintenance that is critical to its infrastructure.

Commercial Systems - Software Updates Implementation Timeframe / Outage Notification		
Implementation Window		
Schedule	Date	Time
Start	Wednesday, October 25, 2023	6:00 PM CT
End	Wednesday, October 25, 2023	11:59 PM CT
Impacted Systems	Impacted Service(s)	Outage
PostalOne! System Release 58.1.2.0		No
Enterprise Pricing (EP) System Maintenance		Yes (6:00 PM – 8:00 PM CT)
USPS Ship (PPC) Release 10.0.1.0	Account Management Reporting Mailer Review Data Pricing	Yes (6:00 PM – 8:00 PM CT)

During the cited timeframe, there will be a brief impact to all data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR) and also internal and external reports may be briefly impacted.

Based on assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day on the same day [**Wednesday, October 25, 2023**]. However, following standard protocol - data processing will be monitored; and updated status assessments provided.

We apologize for any inconvenience.

**NOTE: Delivery of packages IS NOT impacted during scheduled system events.**

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (**7:00 AM CT – 7:00 PM CT**), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [[MSSC@usps.gov](mailto:MSSC@usps.gov)] or telephone [ (877) 672-0007 ].

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